

QUALITY POLICY

INTERFACOM, S.A. is a company which business activity is the design and manufacturing of an extend range of devices, programs, systems and services with the purpose of satisfying all the needs of the taxi industry, as well as the fleet management of other economic activities.

Our main objective is to provide to our clients QUALITY products and services oriented to improve its competitiveness as a main guarantee of our own future.

The management declares its compromise of fulfilling the customer's requirements, as well as all the corresponding legal regulations. Declares also the will of continuously improve the efficiency of the quality management system, establishing it as one of the most relevant elements to achieve the full satisfaction of our clients, they are the cornerstone of our activity

The management establishes the following principles to materialize these compromises:

- To offer our clients a high quality level, that will be reach through the efforts of all the employees, whose work will be flawless and on time.
- To consider the defect prevention as priority before the revision and correction. Looking forward for the steady reduction of the NO QUALITY.
- To increase constantly the efficiency of our processes.
- To implement effectively the Quality System in all the levels of the company, developing a group of procedures with the commitment of all the departments.
- To reach and maintain the leadership in the sector and manage to expand to new markets, as a maximum profit for the clients and the people in the organization.
- To renew and adapt the product line to the new market requirements and regulations.
- To train and engage the staff in the Quality System.

The Quality Objectives are established and reviewed regularly and in some of them are concretized the principles of this policy. Moreover, the Management assumes the commitment of reviewing this policy to assure the continuous adaptation to the customer's needs.

We firmly believe that only accomplishing these principles we will fulfil the expectations of our customers, we will achieve our own personal satisfaction and we will consolidate and improve our competitiveness and our expansion in the market.

Jonatan López
Chief Executive Officer